

Covid-19: Safe Working Practice Guidance

Client Visits, Building Inspections & Surveys

Date: 15 May 2010

Revision: C (25th June 2020)

General Guidance

The general practices outlined within the following Government guidance publications will be adhered to at all times:

- The Government's Covid-19 Recovery Strategy.
Published 11 May 2020
Updated 26 May 2020
- Working safely during coronavirus (COVID-19) From:
[Department for Business, Energy & Industrial Strategy](#)
Published: 11 May 2020
Updated: 29 May 2020
- Guidance: Staying Alert and Safe (Social Distancing)
Published:
Updated: 29 May 2020

Guidance Relating to Working in People's Homes

The specific guidance outlined below relating to working in people's homes will be adhered at all times:

- Guidance: Government advice on home moving during the coronavirus (COVID-19) outbreak
- [Ministry of Housing, Communities & Local Government](#)
- Published: 26 March 2020
- Updated: 29 May 2020

Guidance: Government advice on home moving during the coronavirus (COVID-19) outbreak - 4. Property searches and surveys

Your surveyor can undertake surveys of the property you wish to purchase. There are no restrictions on the types of survey that can be carried out and you should talk to your surveyor to understand the most appropriate type of survey for the home you intend to purchase.

On custom and self build projects, surveyors can visit plots you wish to purchase and undertake valuations to support the release of staged payment mortgages.

- *Surveyors should not enter a property where a member of the household is showing symptoms of coronavirus or self-isolating.*
- *Where possible we encourage inspections to take place by appointment only, with one person visiting the property at any time. Surveyors should follow government [guidance for professionals working in other people's homes](#) and guidance on [social distancing](#).*
- *If your home is being surveyed, you should ensure the surveyor has access to all the parts of the property they need to inspect, and make efforts to minimise contact with the surveyor, for example by staying in another room whilst they are inspecting your home.*

The guidance set out within the following pan-industry publication indorsed by the RICS shall be followed:

- Industry Guidance: Re-opening the Home Moving Market Safely.

Additional Measures where a Vendor has been identified as being within a Shielded Group:

- Face mask will be worn
- Protective gloves will be worn

Please refer to the following documents included with this Covid-19: Safe Working Practice Guidance

1. Industry Guidance: Re-opening the Home Moving Market Safely.
2. Covid-19: Building Survey Householder Questionnaire.